# Part C – self-pay Daycase, Inpatient and Outpatient treatment

Each Cardholder shall be entitled to a five percent (5%) discount off the Fixed Price of all self-pay Inpatient, Daycase and/or Outpatient treatment that is booked and carried out at a Spire Hospital ("Discount"), subject to the following terms:

- 1. The **Cardholder** must advise the relevant **Spire Hospital** when booking their appointment(s) that they are a **Cardholder**. Failure to do so may, at the relevant Spire Hospital's absolute discretion, lead to the **Discount** becoming unavailable.
- 2. The **Cardholder** must bring the **Card** and evidence (such as a recent pay-slip) of their on-going employment with the relevant MySpire Corporate company to each and every appointment and show this to the relevant receptionist when checking in for treatment. Failure to do so may, at the absolute discretion of the relevant Spire Hospital, void the **Discount**, and in such circumstances the amount of the **Discount** shall become immediately due and payable.
- 3. The **Discount** is not available to **Cardholders** whose treatment is being funded by any person other than the **Cardholder** (including but not limited to an insurer, the Cardholder's employer or any other third party).

### Part D – courtesy car for Inpatient treatment

Each Cardholder receiving Inpatient treatment at a Spire Hospital shall be entitled to a courtesy car to transport the Cardholder from their home (or chosen place of stay) to the relevant Spire Hospital on the day of their Inpatient admission and return the Cardholder home (or their chosen place of stay) following discharge from the relevant Spire Hospital, subject to the following terms:

- A courtesy car is only available to and from addresses within a 20 mile radius of the relevant Spire Hospital.
- The Cardholder must advise the relevant Spire Hospital when booking their appointment that they are a Cardholder and wish to book a courtesy car. Failure to do so may lead to the courtesy car becoming unavailable. Cardholders cannot reclaim travel costs after their admission – this offer applies only to a courtesy car pre-booked and arranged by the relevant Spire Hospital.
- The **Cardholder** must bring the **Card** and evidence (such as a recent pay-slip) of their on-going employment with the relevant MySpire Corporate company to each and every appointment and show this to the relevant receptionist when checking in for treatment. Failure to do so may, at the absolute discretion of the relevant Spire Hospital, void the offer of a courtesy car, and in such circumstances the cost of the courtesy car shall become immediately due and payable.
- 4. A courtesy car is not available to **Cardholders** whose treatment is being funded by any person other than the **Cardholder** (including but not limited to an insurer, the Cardholder's employer or any other third party).
- No courtesy car will be provided for initial or follow up appointments.

### Part E – self-pay physiotherapy

Each Cardholder shall be entitled to a five percent (5%) discount on all self-pay physiotherapy appointments that are booked and carried out by a Spire physiotherapist at a Spire Hospital ("Discount"), subject to the following terms:

- The Discount is not available where the relevant physiotherapy appointment forms part of the Fixed Price of a self-pay Inpatient, Daycase and/or Outpatient procedure.
- The Cardholder must advise the relevant Spire Hospital when booking their appointment(s) that they are a Cardholder. Failure to do so may, at the relevant Spire Hospital's absolute discretion, lead to the Discount becoming unavailable.
   3.
- 3. The **Cardholder** must bring the **Card** and evidence (such as a recent pay-slip) of their on-going employment with the relevant MySpire Corporate company to each and every appointment and show this to the receptionist when checking in for treatment. Failure to do so may, at the absolute discretion of the relevant Spire Hospital, void the **Discount**, and in such circumstances the **Discount** shall become immediately due and payable.
- 4. The **Discount** is not available to **Cardholders** whose treatment is being funded by any person other than the **Cardholder** (including but not limited to an insurer, the Cardholder's employer or any other third party).

### Part F - privacy and data protection

- Spire will collect and may later use information about each Cardholder, including their registration details, information about their use of MySpire Corporate, their attendance and treatment at Spire Hospitals and other information that the Cardholder gives to Spire.
- By becoming a Cardholder you agree that Spire can contact you with news about Spire or information about other Spire services that may be of interest to you. Spire will never release a Cardholder's personal details to third parties for mailing or marketing purposes.
- 3. If you do not wish **Spire** to contact you with news or information about the services that **Spire** provides or information about other **Spire** services that may be of interest to you, or if you wish to request a copy of the information that **Spire** holds in relation to you, please let us know by email to **myspirecorporate@spirehealthcare.com** or in writing to Sales Manager, Spire Healthcare Limited, 3 Dorset Rise, London, EC4Y 8EN.



Your healthcare benefit card
Use this card to claim your discounts



**Spire** Healthcare

Looking after you.

MySpire Corporate

Terms and conditions

MySpire Corporate offers a number of benefits to employees of local companies that have signed up to the MySpire Corporate scheme, including the following (subject to the Terms contained herein):

- 10% off the price of any self-pay Outpatient diagnostics, tests, imaging and pathology
- 5% off the Fixed Price for self-pay Inpatient, Daycase and Outpatient procedures and 5% off the cost of stand-alone physiotherapy treatment



Please read these Terms carefully. They set out the basis upon which benefits are offered to you. Words in bold have specific meanings which are set out in the Definitions section of these Terms.

If you are in any doubt as to whether you are eligible to receive any of the MySpire Corporate benefits in relation to your treatment please ask the relevant Spire Hospital for clarification before your treatment is carried out. No benefits will be granted or applied retrospectively.

It is important that you also read Spire's Patient Terms and Conditions, which set out the basis on which treatment is provided to any individual at a **Spire Hospital**. Spire's Patient Terms and Conditions can be found at **www.spirehealthcare.com/contact-us/terms-and-conditions** or requested from any **Spire Hospital**.

#### Part A – general

#### 1 Definitions:

"Cardholder" means each holder of a valid Card in his or her name.

"Card" means a MySpire Corporate card.

"Daycase" means treatment which for medical reasons necessitates a period of supervised care and occupation of a bed or comparable facility in a Spire Hospital but which is not Inpatient treatment.

"Fixed Price" means how much you will pay for your treatment (before the application of any MySpire discount) at a Spire Hospital as set out in your Treatment Letter.

"Inpatient" means treatment which for medical reasons necessitates occupation of a bed or comparable facility in a **Spire Hospital** overnight or for longer.

"Outpatient" means any treatment provided to an individual that is not Daycase or Inpatient treatment.

"Spire" means Spire Healthcare Limited, Classic Hospitals Limited, Spire Thames Valley Hospital or Montefiore House Limited. A list of Spire Hospitals can be provided upon request or found at www.spirehealthCare.com/About-Spire-Healthcare/Spire-Group.

"Spire Hospital" means a Spire hospital or clinic.

"**Terms**" means these terms and conditions.

"Treatment Letter" means the letter that confirms your treatment package or care.

- You will be deemed to have accepted these **Terms** if you are issued a **Card**.
- 3. Spire may update these **Terms** from time to time and will notify **Cardholders** of such changes via the email or postal address provided to **Spire**. **Cardholders** who continue to participate in MySpire Corporate scheme following such notification will be deemed to have accepted the updated **Terms**.
- 4. You must be aged 18 or over and live in England, Scotland, Wales or the Channel Islands in order to be eligible for a Card. Spire reserves the right to refuse an application for any reason.
- 5. **Cardholders** must be a full or part-time employee of a company that is a member of MySpire Corporate at the time of their **Spire Hospital** appointment in order to receive any of the MySpire

  Corporate benefits, and will be required to provide evidence of such employment (such as a recent pay slip) at the time of each appointment.
- 6. You should keep **Spire** informed of any changes to your personal details by emailing **myspirecorporate@spirehealthcare.com** or

- writing to: Sales Manager, Spire Healthcare Limited, 3 Dorset Rise, London, EC4Y 8EN. Benefits may not be available if your details are out of date or inaccurate.
- The **Card** is for the personal use of the **Cardholder** who is named and registered only. Only one **Card** will be issued per person.
- 8. None of the benefits granted by or in accordance with MySpire Corporate are transferable, redeemable for cash, and no alternative benefits are available. MySpire Corporate benefits may not be used in conjunction with any other discount, benefit or offer.
- Spire may withdraw or cancel a Card, refuse a benefit or remove a Cardholder from the scheme at any time for any reason by giving notice to the relevant Cardholder.
- **Spire** may withdraw company from the scheme or terminate the scheme in its entirety at any time for any reason by notifying all MySpire Corporate companies of the same. **Cards** must be destroyed by the relevant **Cardholder** when no longer valid for use.
- 10. Cards are valid for use in Spire Hospitals only.
- 11. **Cards** are the responsibility of the relevant **Cardholder**, who must keep their **Card** safe.
- 12. Cardholders can choose to leave the scheme at any time by emailing myspirecorporate@spirehealthcare.com or writing to: Sales Manager, Spire Healthcare Limited, 3 Dorset Rise, London, EC4Y 8EN.
- 13. The promoter of MySpire Corporate is Spire Healthcare Limited, 3 Dorset Rise, London, EC4Y 8EN.
- 14. These **Terms**, and any dispute or claim arising out of or in

- connection with these **Terms** shall be governed by, and construed in accordance with, the law of England and the courts of England shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with these **Terms** (including non-contractual disputes or claims).
- 15. These **Terms** do not confer any rights on any third party, whether pursuant to the Contracts (Rights of Third Parties) Act 1999, or otherwise.

## Part B – self-pay Outpatient diagnostics, tests, imaging and pathology procedures

- 1 The **Cardholder** must advise the relevant **Spire Hospital** when booking their appointment(s) that they are a **Cardholder**. Failure to do so may, at the relevant Spire Hospital's absolute discretion, lead to the **Discount** becoming unavailable.
- 2 The **Cardholder** must bring the **Card** and evidence (such as a recent pay-slip) of their on-going employment with the relevant MySpire Corporate company to each and every appointment and show this to the receptionist when checking in for treatment. Failure to do so may, at the absolute discretion of the relevant Spire Hospital, void the **Discount**, and in such circumstances the **Discount** shall become immediately due and payable.
- The **Discount** is not available to **Cardholders** whose treatment is being funded by any person other than the **Cardholder** (including but not limited to an insurer, the Cardholder's employer or any other third party).
- The Discount is not applicable to consultation fees or Bupa health assessments.



Spire Healthcare PO Box 62647 3 Dorset Rise London EC4Y 8EN

www.spirehealthcare.com