

Spire Harrogate Clinic Information for healthcare professionals

Looking after you.

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#### Contacts

#### Key contacts

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#### About Spire Harrogate Clinic

At Spire Harrogate Clinic we are committed to delivering excellent individual care and customer service to all our patients, from the first time that they get in touch with us until after their treatment is complete.

Our dedicated and highly trained people aim to consistently achieve excellent results, in a safe and secure environment.

For us it's more than just treating patients, it's about looking after people, and the safety of our patients and colleagues is our number one priority.

## Why choose Spire Harrogate Clinic for your patients?

 Every consultant working at the clinic is on the specialist register of the General Medical Council and has met our practising privileges criteria. We know continuity of care is important. Once a patient has chosen their consultant, we will make sure they are looked after by the same consultant, from the first appointment and throughout all treatment and follow-up care

- Appointments are available quickly, often on the same day
- Both insured patients and those paying for their own treatment are welcome
- We offer a range of self-funding payment methods including finance, and fixed price packages for peace of mind
- Our highly skilled nursing team help contribute to better patient outcomes
- We treat every patient as an individual, providing personalised care throughout their treatment



#### **Our clinic**

All the facilities you'd expect, and more, Spire Healthcare has invested £15 million building a state-of-the-art ambulatory care facility offering a number of benefits to the local community. The clinic is located at Hornbeam Park, overlooking the beautiful Yorkshire countryside.

The clinic benefits from:

- Ambulatory Care Theatre with 25 air change/hour
- Dedicated ophthalmology suite
- Seven consulting rooms
- Radiology facilities, including x-ray, ultrasound, echocardiology
- State-of-the-art MRI Suite
- A dedicated phlebotomy room
- A discharge suite with 6 recovery pods
- A private GP service



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#### Treatments at Spire Harrogate Clinic

Dedicated to outpatient appointments, diagnostic testing and day-case procedures, the clinic offers a broad scope of specialties and can provide care across a range of treatments, all safely performed under local anaesthetic.

Specialties include:

- Cardiology
- Cosmetic
- Dermatology
- Endocrinology
- Gastroenterology
- General surgery
- Gynaecology
- Neurology
- Neurophysiology
- Ophthalmology

- Orthopaedics
- Pain management
- Radiology
- Rheumatology
- Spinal
- Private GP
- Urology
- Women's health

Working closely with our network of Spire facilities, patients requiring general anaesthetic can opt to continue their care at our local Spire Hospitals.

- Spire Leeds Hospital
- Spire Methley Park Hospital
- Spire Elland Hospital









## Better vision is within sight

We take great pride in the quality of our eye care. We understand how precious our patient's vision is, so we continuously strive to maintain our high standards of diagnosis and treatment, to give the best possible outcome.

Our investment in eye health spans from advanced diagnostic technology (some of which you may use in your own practice), through to surgical equipment.

As a digitally-connected workflow, this allows us to increase efficiency and therefore spend more time with our patients. ZEISS were selected as the partner of choice for the equipment, thanks to their gold-standard ophthalmic technology and mission to support doctors in improving patients' quality of life.



## We offer diagnostics, laser, medical and surgical treatments for many eye conditions including:

- Cataract surgery including multifocal and toric lens implants
- Glaucoma including SLT and minimally invasive glaucoma surgery
- Oculoplastic surgery including cosmetic eyelid surgery
- Blepharoplasty and ptosis, ectropion and entropion, eyelid cysts and styes and watery eyes
- Retinal diseases (including diabetic retinopathy, age related macular degeneration, retinal vein occlusions) and treatment with anti-VEGF and Ozurdex
- Corneal diseases (Dry eye syndrome, keratoconus, fuchs corneal dystrophy)
- Thyroid eye disease



## Children and Young People's services

Supporting families and ensuring your health is in safe hands

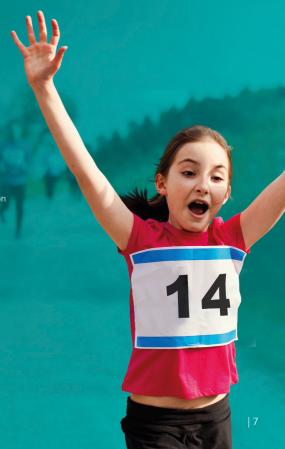
At Spire Harrogate Clinic we offer a Children and Young People's service.

- Diagnostic imaging for children aged
   13 years and over\*
- Private GP service for children aged
   13 years and over
- Lower limb orthopaedics for those aged
   13 and over

\*Please speak to our imaging department for more information

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### Skin treatments

We understand that healthy skin care is vital to a person's overall wellbeing. Our Dermatology Clinic aims to consistently deliver high quality personalised dermatological care tailored to a patient's unique skin care needs.

Our dermatologists can provide quick access to an early opinion and will diagnose and treat a range of skin problems such as skin cancer, eczema and psoriasis.

They can also remove cysts, warts and skin tags and reduce scarring that may be the result of burns, injury, previous surgery, acne or chickenpox.



Treatments carried out at the clinic include:

- Anti-wrinkle treatment by injection
- Eczema and dermatitis treatment
- Face and skin treatments for men
- Malignant skin cancer excision
- Mole, cyst, wart and skin tag removal
- Psoriasis treatment
- Scar revision
- Treatment for acne
- Treatment for malignant skin cancer entropion, eyelid cysts and styes and watery eyes

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#### Your partner in women's health

We understand that women's health is complex and deeply personal, requiring expert care that evolves throughout each stage of life. Our specialist team is here to complement your practice by providing fast access to advanced diagnostics and personalised treatment plans.

With a focus on preventative and innovative care, we help your patients get back to doing what they love, sooner.

We offer streamlined referral pathways and rapid access to consultations and investigations, making it easier for you to connect your patients with the care they need.

- Menopause and the hormonal health of women
- Cervical smears
- Colposcopy

- Endometrial ablation surgery
- Hysteroscopy
- NovaSure for heavy periods (endometrial ablation)
- Urodynamics
- Ovarian cyst removal
- Vaginal repair operation

Patient requiring procedures under general anaesthetic can have their procedures performed at one of our local hospitals:

- Spire Leeds Hospital
- Spire Methley Park Hospital
- Spire Elland Hospital





## Break free from joint pain

We understand how frustrating it is when joint pain holds our patients back. That's why we provide fast access to expert care, when they need it. We use the latest technology and techniques wherever possible to get the best outcome. Our team of orthopaedic and pain management consultants are ready to discuss all the options available, including nonsurgical and surgical treatments to find the best choice for your patients.

Some of the orthopaedic and pain management procedures carried out at the clinic, under local anaesthetic include:

Athrosamid injections

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- Carpal tunnel syndrome surgery
- Chronic pain management
- Dupuytren's contracture
- Epidural injections
- Ganglion removal surgery
- Joint pain treatment (joint injections) including: Platelet rich plasma (PRP) injections
- Pain management
- Trigger finger release

Patients requiring procedures under general anaesthetic can have their procedure performed at one of our local hospitals:

- Spire Leeds Hospital
- Spire Methley Park Hospital
- Spire Elland Hospital

#### Expert diagnostics, when your patient needs them

We understand that timely, high-quality diagnostics are essential for effective treatment and patient care, therefore we provide fast access to a wide range of diagnostic tests and therapeutic/diagnostic procedures, utilising our state-of-the-art MRI, X-ray, ultrasound and fluoroscopy rooms. Our expert led diagnostic service provides access to cutting-edge technology in a location closer to home.

All our examinations are reported by experienced consultant radiologists and all ultrasound examinations are consultant led for peace of mind.

### MRI scan (magnetic resonance imaging scan)

We pride ourselves on being able to offer same day MRI scans\* and use AI technology to reduce scanning times, whilst achieving same or improved quality imaging. The wide bore scanner improves comfort as well as mood lighting and a choice of music to aid relaxation.

\*Subject to availability



#### Premium whole body MRI check

We can also offer patients a health check for those who want reassurance about their wellbeing.

#### What happens at the health check?

- The patient attends our clinic for an initial appointment with our private GP
- The team will talk through the patient's medical history and take blood samples
- The MRI appointment will be scheduled a week later
- One of our consultant radiologists will take the patient through their MRI results
- Our private GP will discuss the blood test results and MRI report and discuss any next steps
- A detailed report will be provided and any onward referral to a specialist will be arranged if needed

#### **Training**

Our team can also provide non-medical referrer MRI safety training to support the referring process.

#### Make a referral

To make a referral, send a referral form to:

harrogateclinicradiology@ spirehealthcare.com or spire.harrogateclinicradiology@nhs.net or use our secure Spire Connect portal.



Spire Connect enables practice teams to log in and send secure, instant online referrals to Spire Healthcare hospitals and clinics. The system is designed to be as simple and efficient as possible, while protecting all confidential information within secure servers. It's our people that really set us apart.

Visit https://spireconnect. spirehealthcare.com or click on Spire Connect from the GP information and resources tab on our website.

#### **GP** registration

When you access Spire Connect for the first time you will be required to register a few personal details to allow you access to the site and grant you permission to make referrals.

The GP information and resources area will also contain information from Spire Healthcare specifically for GPs including news on our forthcoming GP events.

#### Making a referral

To make a referral click on the 'Make an online referral' link and complete all relevant details. The referrals for each patient will need to come from the GP making the referral.

#### Imaging and other referral types

You can make referrals for radiological investigations by selecting 'Radiology' under the specialty list.

#### Attaching patient notes

It is possible to attach patient notes to the form, however the ease of this will depend on your own patient record software. Take a look at the options available in your software to see if records can be 'exported' or 'saved as' to your desktop. Then from there you can attach them to this form. You will need to save the notes in a common format such as a text or word document (.rtf, .pdf, .doc, .txt), a spreadsheet (.xls or .csv) or an image format (eg .bmp, .jpg). Then click the 'send referral' button at the bottom of the page to submit the referral.

For more information on Spire Connect, contact Liz McNicholas at liz.mcnicholas@spirehealthcare.com 07596 881 537

#### How to refer your patients

At Spire Harrogate Clinic we are committed to delivering excellent individual care and customer service to all our patients, from the time they first get in touch with us until after their treatment is complete. Our dedicated and highly trained people aim to consistently deliver excellent patient care, in a safe and secure environment. We work to ensure every patient is treated as if they were our own vulnerable relative.

#### **Self-funding patients**

Self-funding patients are able to be seen by a consultant without a GP referral, although a letter is often preferred. We can provide a tailored fixed price inclusive care package\* with no hidden extras on a range of diagnostic tests, treatments and surgical procedures. For more information, please call our Self-pay team on **01423 225 560**.

- **1.** Use Spire Connect to upload the referral letter. Call **01423 225 560** if you have any queries.
- 2. Our team will contact your patient to discuss consultants, dates, times and pricing.
- 3. We'll update you on your patients' progress.

#### Patients with private medical insurance

A referral letter is generally required from you before any insured patient can be seen by a consultant. Patients can call our bookings team on **01423 225 560** to arrange a convenient appointment.

- Use Spire Connect to refer your patient. All patients using private insurance will need a referral letter.
- **2.** Our team will contact your patient to discuss consultants, times and dates.
- **3.** Your patient needs to contact their insurer to make sure they are covered for their appointment to see their chosen consultant.
- 4. We'll update you on your patients' progress.

#### **Referral letters**

Referral letters can be:

- Submitted online at https://spireconnect.spirehealthcare.com/
- Emailed with encryption to spireharrogate\_reception@spirehealthcare.com





## Continuing Professional Development (CPD) at Spire Harrogate Clinic

### A fresh approach to learning, networking, and collaboration

At Spire Harrogate Clinic, we're proud to support the development of GPs and allied health professionals through engaging, consultant and health professional led CPD educational events. Whether you're looking to expand clinical knowledge, meet colleagues, or stay up to date with the latest healthcare practices, we offer a range of tailored opportunities that fit your schedule and interests.

#### What we offer

- Consultant-led talks Our experienced consultants and clinical leaders host interactive sessions at the clinic, covering key specialties and emerging clinical developments across multiple disciplines
- Practice manager and practice team evenings Join us for informal, informative evenings at our clinic designed for practice managers and practice admin teams to connect, share insights, and discuss current priorities in healthcare operations
- Lunch and learn sessions We bring expert-led sessions directly to your workplace—perfect for lunchtime or protected learning time where you can learn without the travel. Choose from a variety of topics relevant to your team's needs

Non-medical referrer MRI safety
 training Our imaging team offer this
 educational session designed for
 healthcare professionals who are not
 doctors but wish to refer patients for
 MRI scans. It ensures they understand
 the safety protocols and responsibilities
 involved in MRI referrals

#### Why choose us

- Delivered by leading consultants and health professionals
- Designed to meet CPD accreditation standards
- Flexible formats to suit your practice's preferences
- A welcoming environment in our clinic

Our clinic is easily accessible with free parking and modern facilities.

To find out more or to book onto a session, please visit our Eventbrite page or get in touch with our Events and Engagement Manager:

Liz McNicholas

liz.mcnicholas@spirehealthcare.com 07596 881 537

Find out more about our upcoming events on our eventbrite page





# Are your patients with medical insurance using it?

Approximately 10% of UK population have a private medical insurance policy – but not everyone uses it\*. If everyone who was eligible got treated using their cover, just imagine the impact this would have on NHS waiting lists.

We always encourage patients to tell their GP if they have PMI. Why not ask them too?



\*Healthcare Cover UK Market Report (Fifteenth Edition), Laing Buissor





Spire Harrogate Clinic located in the heart of Harrogate, offers outpatient appointment diagnostic testing and minor operation procedures in a bespoke, purpose-built facility.

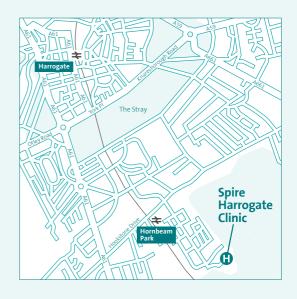
#### **Spire Healthcare Harrogate Clinic**

Gardner House Hornbeam Park Avenue Harrogate HG2 8NA

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Find out more about our services and consultants





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