

SCA – Visit Type Preferences

We have added new visit type preferences to SAP and SCA to support with the booking of virtual and face to face appointments.

All consultants have an indicator within the appointment booking selections screen, to identify if they are on Spire’s virtual consultation Zoom platform.

Consultants that are signed up to Zoom have – YES:

Virtual Active: YES

Consultants that are not signed up to offer virtual consultations have – NO:

Virtual Active: NO

Logic has been built into SCA to support with the different types of appointments. If you are booking an appointment for a consultant who is active on the Spire Zoom platform you will be able to select from any of the new Visit Type Preferences:

Visit type preferences

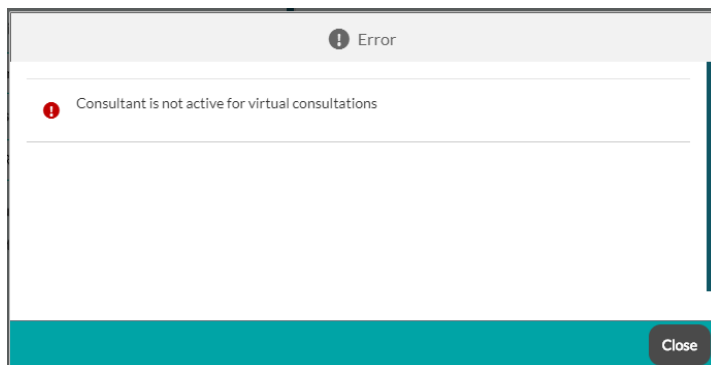
<input type="checkbox"/> Zoom Video	<input type="checkbox"/> Telephone
<input type="checkbox"/> Zoom Telephone	<input type="checkbox"/> Face To Face

However if you are booking an appointment for a consultant that is not actively offering a virtual consultation service on Zoom you will be blocked from using both of the Zoom options within the Visit Type Preferences:

Visit type preferences

<input type="checkbox"/> Zoom Video
<input type="checkbox"/> Zoom Telephone

The following error will be displayed if users select one of the blocked visit type preferences and you will need to select an alternative and appropriate visit type preference before you can continue to book the appointment:



SCA users are required to select a Visit Type Preference when booking all appointments, if no preference is selected the following error message will be displayed:

