

Spire Consultant App (SCA) – User Guides

Appointments – future and previous

Clicking on the "Appointment booking" tile from the home page will take you into booking screen:



This screen is where you can search for an available clinic timeslot and book an appointment.

\bigotimes	Spire Healthcare	<	HWD&ROD Consultant 2 \checkmark
		Institution	
ଜ	Home	Hartswood Hospital V	
14	Appointment booking	Speciality	
Ë	Clinic list 5	Orthopaedic Surgery V	
ٌ8	Patient search	Consultant	
÷	TCI list	MR Plaha, Harbhajan v	
æ	Theatre list 1	Duration (minutes)	
		20 V Please, fill search criteria.	
		Visit category Check the filter settings	
		Initial Visit 🗸	
		From date / Number of days	
		28/01/2019	
		Q. Search	

On the left hand side of this screen you will see the fields to enter your selection criteria:

Institution - This field will default to your assigned hospital/s. If you manage clinics at more than one hospital then you can change this selection by clicking on the dropdown list.

Speciality - If you are a consultant, this field will default to your medical speciality. You can click the dropdown list to change this selection if you need to. If you are a secretary, the speciality of the consultants you work for will appear at the top of the list.

Consultant Name - Once you have entered a speciality, when you then click on Consultant, the list will display all consultants within your chosen Speciality. If you are a secretary, your consultants will appear at the top of the list.

Duration - In this field you must choose the duration of the appointment in minutes from the dropdown menu.

Visit Category - You will need to specify the appointment as either an Initial visit or a Follow-up.

From Date/No of days - This is the appointment date for your search. The selection will default to today +21 days but you can change to searching for a specific appointment date by selecting it via the calendar icon.

Once you have specified your search criteria, click the "Search button" at the bottom of the screen. You will then see the clinic timeslots available for booking:

	Q Search					
\Diamond	Spire Healthca	are K				HWD&ROD Consultant2 🗸
		Institution	Select slot			
俞	Home	Hartswood Hospital 🗸 🗸	Date 29/01/2019	Start time 08:00	Person MR Plaha Harbhaian	Pask
14	Appointment booking	Speciality			in chana, nai bhajan	V BOOK
Ē	Clinic list 5	Orthopaedic Surgery 🗸	Date 29/01/2019	Start time 08:05	_{Person} MR Plaha, Harbhajan	✓ Book
ළ	Patient search	Consultant	Date	Start time	Person	
÷	TCI list	MR Plaha, Harbhajan 🗸 🗸	29/01/2019	08:10	MR Plaha, Harbhajan	✓ Book
Ð	Theatre list 1	Duration (minutes)	Date 29/01/2019	Start time 08:15	Person	
		20 🗸			MR Plana, Harbhajan	- Book
		Visit category	Date 29/01/2019	Start time 08:20	_{Person} MR Plaha, Harbhajan	✓ Book
		Initial Visit 🗸 🗸				
		From date / Number of days	29/01/2019	08:25	_{Person} MR Plaha, Harbhajan	✓ Book
		28/01/2019 🛅 21	Date	Start time	Person	

Timeslots which with a "Book" button are available for booking.

Date Start time 29/01/2019 08:00	^{Person} MR Plaha, Harbhajan	 	Book	
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Timeslots with an "Unavailable" button are already booked in SAP. It is possible to click these slots to overbook the clinic if required.



If you select a slot that is already in use by another user you will receive the below error message and you will need to select a new time/date

	Error
0	Appointment is currently blocked please select another time/date

After clicking on a timeslot button, the patient search screen will display and allow you to search for a patient by name and DOB or their Spire SAP patient number. Clicking "search" will return all existing patient records which match the search criteria you have entered.

	Select patient	ET New patient
Patient search criteria		
First name:	DoB from:	
Last name:	DoB to:	
Sex:	Patient No.:	
Q	Search	

Existing patients

If your search returns an existing SAP patient record, it will display in the patient list below. You can select the patient shown in the list to continue making their booking.

Mason, Rachel (F, 29)	20/03/1989	1 Willow Lane	Reading	0032050458
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The below appointment confirmation screen will then display a summary of the appointment details. You need to then complete the insurance, diagnosis and GP details for the patient

	Confirm	appointment			
			Patient appoin	ntments	
Please, confirm the follow	ing appointment				
General data	nce Diagnosis GP				
Patient name: Graham	Fizzy				
Institution: Hartswood	Hospital				
Unit: Outpatients (HW	/D)				
Date: 16/05/2019					
Start: 08:10					
End: 08:20					
Person: MR Plaha, Har	bhajan				
			× No	🗸 Yes	
Jrance – Click o	n ^{Insurance} and	the below fields	will appear:		
urance – Click o Insurance:	n ^{Insurance} and	the below fields	will appear: Select	۲	Clear
urance – Click o Insurance: vlicy Number:	n ^{Insurance} and	the below fields	will appear: Select	۲	Clear
Insurance – Click o Insurance: Nicy Number:	n ^{Insurance} and	the below fields	will appear: Select	۲	Clear
urance – Click o Insurance: Dlicy Number: Nuth. number: Self Payer:	n ^{Insurance} and	the below fields	will appear: Select	8	Clear
urance – Click o Insurance: olicy Number: outh. number: Self Payer:	n Insurance and	the below fields	will appear: Select	۲	Clear
urance – Click o Insurance: olicy Number: outh. number: Self Payer:	n Insurance and	the below fields	will appear: Select	the insurer	Clear
urance – Click o Insurance: olicy Number: Self Payer: Self Payer:	n Insurance and Select bupa	the below fields	will appear: Select	(Second second s	Clear and press se
Insurance – Click o Insurance: Olicy Number: Self Payer: Self Payer:	n Insurance and Select bupa	the below fields	will appear: Select	the insurer	Clear and press se

Insurance Search	
BUPA GLOBAL	
🔁 IHI Bupa	
BUPA INTERNATIONAL CATARACT NETWORK	
🔁 🛛 Bupa Latin America	
🔁 Bupa Arabia	
🔁 BUPA UK	
BUPA DENTAL COVER LTD	
	X Close

A list of insurers with that criteria will then appear below – single click on the correct insurer and it

Insurance: BUPA UK

PA UK

(

will the populate the insurance field :

Complete the Membership Number and Authorisation Number

Policy Number:	1234567890	
Auth. number:	12345678	

If the patient is self funding please select the below field:

Self Payer:

Diagnosis – Click	c on Diagnosis	and the below field	s will appear				
Catalog:	ICD-9						
Diag. Code:			Select	۲	Clear		
Diag. Text:			Select	۲	Clear		
Free text:				-			
	(+	Add					
Catalog ID	Catalog	Diagnosis Code	Diagnosis	Fr	ree Text		
		No data					
Click the Select							
In the Diagnosis	Text field ente	r the part of the boo	ly enclsoed ir	n asterixe	es as below	:	
Diagnosis text:	*knee*						

A list of all available diagnosis for that body part will then show and you should then select the most approprate one

Diagnosis text: *knee*
Q Search
ACQ KNEE DEFORMITY NEC
AMP LEG UNI ABOVE/KNEE/COMP
AMP LEG UNI ABOVE/KNEE/SIMPLE
CL DISLOC, KNEE, OTER NEC

Press

Then	c	lick	

Add

and the diagnosis will appear at

the bottom of the pop up as below:

+

Catalog ID	Catalog	Diagnosis Code	Diagnosis	Free Text
01	ICD-9	71760	LOOSE BODY IN KNEE	

Alternatively you can use the Free Text box to add in the free test diagnosis as below

Free text:	Knee Pain		
Then click	+	Add	and the diagnosis will appear at

the bottom of the pop up as below:

Catalog ID	Catalog	Diagnosis Code	Diagnosis		Free Text	
01	ICD-9	71760	LOOSE BO KNEE	DDY IN		
					Knee Pain	
GP – Click on Referring GI Registered GI	GP and the be	elow fields will appear	Select Select	8	Clear Clear	
Press	Select	at the side of Referrir	ng GP press enter			
Kippax	×		P. cos circei			

A list of possible surgeries will appear below.

GP Practice	Address
Kippax Hall Surgery	Kippax Hall Surgery / Leeds LS25 7AB

Select the correct surgery and a list of GP' at that surgery will display:

Name
Doctor J Cain
Doctor C Emery
Doctor JL Hawkhead
Doctor JR Jones
Doctor AD Pearlman
Doctor SG Williams

Single click on the correct Doctor and the Referring GP & Registered GP fields will be populated

Referring GP:	HAWKHEAD,JL	Select	ک	Clear	
Registered GP:	HAWKHEAD,JL	Select	ک	Clear	

Once you are finished click the "Yes" button to confirm and save the appointment or "No" to exit the booking without saving.

Creating a New Patient

If your search returns no patient matches, you have the option to create a new patient by clicking this button:



Clicking the "New Patient" button, will direct you to a blank patient form which you will need to complete with all of the patient's demographic information:

< Create new patient		
Name		
Last name:	Sex:	
First name:	Title:	
Date of Birth:	Country:	
DD/MM/YYYY	Great Britain ·	
	Nationality: British	

Once you have completed all the patient details, click the "Save as New Patient" button to create the patient and complete the booking.



The appointment confirmation screen will display a summary of the appointment details. Click the "Yes" button to confirm and save the appointment or "No" to exit the booking without saving. If you don't save the booking the timeslot will be released.

Confirm appointmen	t
	Patient appointments
Please, confirm the following appointment	
Patient name: Rachel Mason	
Institution: Hartswood Hospital	
Unit: Outpatients (HWD)	
Date: 29/01/2019	
Start: 08:00	
	🗙 No 🗸 Yes