



Spire

Edinburgh Hospitals

Murrayfield and Shawfair Park

2017 patient satisfaction survey results



How likely are you to **recommend** our hospital to friends and family if they need similar care or treatment?

98%



Overall rating of **quality of care**

98%



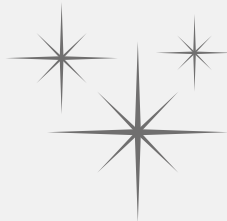
Overall, did you feel you were treated with **respect** and **dignity** while you were in hospital?

98%



The **care** and **attention** from the nurses

98%



The **cleanliness** of your room and the hospital

97%



The **quality of food**

88%



The overall way you were prepared for being at **home**

93%



To what extent do you think staff at the hospital did everything they could to **control** your **pain**?

93%



Consultant

99%

Figures represent % of patients rating us 'very good' or 'excellent'.

Looking after you.