

# We'd love to help you to help your patients

## GP how to refer guide

### Self-funding

Patient to contact Self-Pay Team at Spire Washington Hospital on **0191 418 8687** or email [customer-service-washington@spirehealthcare.com](mailto:customer-service-washington@spirehealthcare.com).

This is an opportunity to find the soonest available appointment and if consultant requires referral letter.

GP to send referral via Spire Connect if required. (always require a referral for paediatrics, psychology and psychiatry)

Patient attends appointment. GP is updated via letter from consultant when the patient is discharged.

#### Benefits:

- Flexible appointments are available within 48 hours\*
- Surgery date within two weeks of referral
- Choice of consultant

### Insured

GP to send referral to Spire Washington Hospital by Spire Connect.

Patient to contact insurance company to ensure that they are allowed to see selected consultant and this is covered by their insurance policy.

#### Benefits:

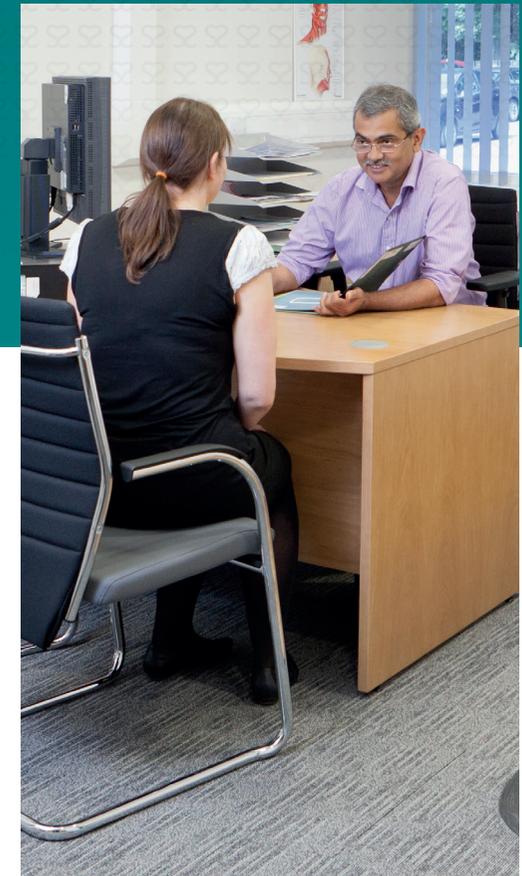
- Flexible appointments are available within 48 hours\*
- Surgery date within two weeks of referral\*
- Choice of consultant

### NHS

GP to book appointment via Choose and Book. Please note: Spire Washington Hospital follows the RTT guidelines of 18 week target from referral appointment to treatment. In 2016 Spire Washington Hospital achieved 98% compliance.

Please be aware of that we cannot accept:

- Any non surgical or diagnostic referral
- A patient with incapacitating disease that is a constant threat to life.
- A patient with a BMI over 40.
- Any services for people under the age of 18 years.



## Confused?

Then contact Abbie Bucknall GP Liaison Officer

	<b>0191 418 8691</b>
	<b>07730762980</b>
	<b>abbie.bucknall@spirehealthcare.com</b>
	<b>0191 417 4833</b>

\*Subject to consultant availability.