



**Spire**

Washington Hospital

# Make referrals easy with Spire Connect

**Spire Connect** serves  
GPs, practice staff and all  
healthcare professionals

Have you registered yet?  
[spireconnect.spirehealthcare.com/register](https://spireconnect.spirehealthcare.com/register)

*Looking after you.*

## 1. What is Spire Connect?

Spire Connect is a patient e-referral portal that offers a fast, easy and fully secure way to refer patients to Spire hospitals.

GPs, practice staff as well as other healthcare professionals (including physiotherapists, chiropractors, osteopaths, optometrists and dentists) can refer those who:

- Have private health insurance
- Want to opt for a self-pay treatment at a Spire hospital
- Would like to see an experienced, specialist consultant

## 2. How to register

All healthcare professionals and practice staff can use Spire Connect.

- To register, please follow [spireconnect.spirehealthcare.com/register/](https://spireconnect.spirehealthcare.com/register/)
- GMC Number and Practice Details fields are not compulsory
- On submission, an email will be sent to you with a link to activate your account. If you do not receive this, email Support on [spireconnect@spirehealthcare.com](mailto:spireconnect@spirehealthcare.com)
- Click on the activation link to verify your account
- Your account is now ready to use

## 3. How to refer

- Once logged in, click on the 'Refer a patient' link and complete the form
- The only compulsory fields are patient name, DOB, gender, specialty and the choice of Spire hospital
- Fill in the compulsory fields and provide the rest of the details on a separate attachment (RTF, PDF, PNG, Word, TIFF & JPEG files are accepted)
- Alternatively, provide all details by filling in our online form
- Once all the details are completed, press the 'Submit' button

### How secure is Spire Connect?

The online referral form has been designed with security in mind, and complies with NHS guidelines. Safeguarding confidential patient information is our priority and we have built a system that does not send any of this information by email. Spire hospital staff are instantly notified that a new referral has been submitted. But they can only read the referral details by logging in to our secure servers from within the Spire IT network.

## Need some help?

If you need assistance in setting up your account or would like some training on how to use Spire Connect, contact Richard Easterbrook who can set up a training session with you either face to face or virtually  
E: [richard.easterbrook@spirehealthcare.com](mailto:richard.easterbrook@spirehealthcare.com)